



Republic of the Philippines
Department of Education
REGION I
SCHOOLS DIVISION OF VIGAN CITY

DIVISION MEMORANDUM

No. 950, s. 2025

**TRANSMITTAL OF THE FY 2025 CLIENT SATISFACTION MEASUREMENT
(CSM) RESULTS**

TO: Assistant Schools Division Superintendent
CES – SGOD
CES – CID
All Others Concerned

1. Pursuant to ARTA Memorandum Circular (MC) 2019-002, "Guidelines on the Implementation of the Citizen's Charter in Compliance with Republic Act 11032," all concerned offices in the Central Office (CO), Regional Offices (ROs), and Schools Division Offices (SDOs) are directed to submit the Client Satisfaction Measurement (CSM) Results for Fiscal Year (FY) 2025.
2. Offices and schools shall only submit one (1) CSM result per declared service through the assigned links in annex a of this issuance. This means that each specific service evaluated must have its own corresponding CSM result submission.
3. All CSM Results must be submitted on or before December 22, 2025. Submit proof of submission to the Records Office for response of the Administrative Department.
4. Immediate dissemination of this memorandum is desired.


VILMA D. EDA, CESO V
Schools Division Superintendent





Republic of the Philippines
Department of Education
PUBLIC AFFAIRS SERVICE

Schools Division Office	• Cash Unit	https://bit.ly/DepEd2025CSM_SDO_CU
	• Information and Communications Technology Unit	https://bit.ly/DepEd2025CSM_SDO_ICTU
	• Legal Unit	https://bit.ly/DepEd2025CSM_SDO_LU
	• Office of the Schools Division Superintendent	https://bit.ly/DepEd2025CSM_SDO OSDS
	• Personnel Unit	https://bit.ly/DepEd2025CSM_SDO_PU
	• Property and Supply Unit	https://bit.ly/DepEd2025CSM_SDO_PSU
	• Records Unit	https://bit.ly/DepEd2025CSM_SDO_RU
	• Curriculum Implementation Division	https://bit.ly/DepEd2025CSM_SDO_CID
	• SGOD - Planning and Research Section	https://bit.ly/DepEd2025CSM_SDO_PRS
	• SGOD - School Management, Monitoring, and Evaluation Section	https://bit.ly/DepEd2025CSM_SDO_SMMES

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